



Applying for your warranty

How do I apply for my warranty?

- Please review the eligibility requirements to ensure your vehicle qualifies
- Complete the Warranty Registration by scanning the QR code or going to www.castrolenginewarranty.com



What happens next?

- Upon completion of your online Warranty Registration, an email confirming your Castrol Engine Warranty enrollment will be sent. At this point you can print out the Castrol Engine Warranty Certificate or save it to your computer.

Important – How do I keep my warranty valid?*

- Have Castrol motor oils professionally installed per the guidelines on your Warranty Certificate
- Maintain copies of your oil-change service receipts. Receipts must indicate the repair shop's name, date of service, odometer reading, brand of Castrol motor oil installed and price paid

* Refer to actual Warranty Certificate for complete details

For more information about Castrol products, visit www.castrol.com/us

Castrol® Engine Warranty

FREE limited warranty protects your vehicle against oil-related engine damage



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Why apply for the Castrol Engine Warranty?

- 1** Get **MAXIMUM PROTECTION** for one of life's biggest investments!
- 2** Castrol's premium motor oils are trusted by your professional auto repair shop
- 3** It's quick, it's easy, and it's **FREE!**

Protect your vehicle and register today!
www.castrolenginewarranty.com

What does the warranty cover?

The Castrol Engine Warranty program covers your engine from oil-related mechanical failure or abnormal wear.

- Install Castrol EDGE, EDGE High Mileage, EDGE Professional, EDGE Euro or EDGE Extended Performance full synthetic motor oil exclusively and you are eligible to be covered for 500,000 miles or 15 years (whichever comes first)*
- Install Castrol GTX/GTX Ultraclean, GTX High Mileage, or GTX Full Synthetic motor oil exclusively and you are eligible to be covered for 300,000 miles or 10 years (whichever comes first)*
- Install Castrol motor oils exclusively but switch between GTX/GTX Ultraclean, GTX High Mileage, GTX Full Synthetic, EDGE, EDGE High Mileage, EDGE Professional, EDGE Euro or EDGE Extended Performance full synthetic and you are eligible to be covered for 150,000 miles or 8 years (whichever comes first)**

* Refer to actual warranty certificate for complete details

† Does not include GTX ECO/Essential

This warranty is subject to all of the following conditions and exclusions:

- 1 It does not cover vehicles modified for, or used in, competitive events.
- 2 It only covers factory-installed or OEM-specified engine parts.
- 3 It does not cover claims that are the result of collision, negligent or intentional abuse, improper service or maintenance, defect in manufacture, or improper installation of any part, coolant contamination, or the failure to keep the motor oil and engine coolant at the levels prescribed by the manufacturer. BP Lubricants USA Inc. will not refuse payment for such claims that otherwise comply with the terms of this warranty, unless it demonstrates in good faith, that one or more of these causes resulted in the damage claimed.
- 4 It does not cover claims also covered by the vehicle manufacturer's warranty or any extended service contract. However, if you have otherwise complied with the terms of this warranty, BP Lubricants USA Inc. will pay the deductible amount to be paid by you under any extended service contract purchased by you which covers such claim.
- 5 This warranty is void if at the time you applied for this warranty your vehicle had in excess of 125,000 miles and/or your vehicle was more than 6 years old (since the original in-service date).
- 6 If the subject vehicle is transferred to a second owner or second lessee, this warranty is also transferable to the second owner/lessee as long as the subject vehicle has been driven 125,000 miles or less.



This is a limited warranty which has certain conditions and restrictions that may apply to you. Refer to actual Warranty Certificate for complete details.

For vehicles that have above 75,000 miles when registered, the payment of claims under this warranty is limited to 50% of the repair cost or a maximum of \$2,500. In no event shall the liability of BP Lubricants USA Inc. exceed \$5,000 or the fair market value of the covered vehicle.

For vehicles at or under 18,000 miles, you must prove service was performed in accordance with vehicle manufacturer's recommendations for applicable driving conditions. For vehicles between 18,000 and 125,000 miles, you must prove service was performed in accordance with the vehicle manufacturer's recommendations for severe driving conditions.



Frequently asked questions

The following listed engine parts are covered:

- ▶ Turbo Bearings
- ▶ Timing Chains
- ▶ Pistons and Rings
- ▶ Cylinder Lining or Bore
- ▶ Oil Pump
- ▶ Rods and Rod Bearings
- ▶ Balance Shaft and Push Rods
- ▶ Cam Shaft and Bearings
- ▶ Crankshaft and Bearings
- ▶ Valve Lifters
- ▶ Rocker Arms and Pivots
- ▶ Distributor Drive Gear
- ▶ Wrist Pins and Bushings
- ▶ Timing Gear or Sprockets
- ▶ Valve Stem and Guides*

*Grinding adjustments excluded

Eligibility requirements

- You have maintained your vehicle in accordance with OEM's recommendation for oil change service, and
- You own or lease a passenger car, van or light truck with a GVWR of 10,000 lbs or less, and
- Your vehicle has been driven less than 125,000 miles and the vehicle is 6 years old or less, and
- Your vehicle is NOT used for commercial, agricultural, or farming purposes.

