Castrol

HD Prospect Checklist

Pre-call:

- 1. Gather prospect information:
 - a. Decision Maker/s
 - b. Influencers to the decision maker
 - c. Competition
 - d. Pricing
 - e. What does the market segment forecast?
- 2. Review prospect website and use other sources (Yelp, Google, LinkedIn etc.) for more information
- 3. Print appropriate questionnaire from CSRC. Complete all already known information. https://castrolsrc.com/heavy-duty/constructionlandfill/construction-landfill-tools/
 - a. HD Off Road Questionnaire
 - b. HD Transport Offer Questionnaire
 - c. HD Truck Workshop Questionnaire
- 4. Gather appropriate product and program sell sheets from CSRC to have available at prospect meeting (digital or print copies)

Prospect Meeting:

- 1. Review Castrol Product offer: Utilize product sell sheets
- 2. Complete questionnaire: This will provide data to generate a quote
- 3. Take notes (Tablet)
- 4. Provide prospect with an overview of key HD Programs:
 - a. Castrol Labcheck
 - b. Fleet Savings Calculator
 - c. Premium Products (Vecton, Dual Range, Pyroplex Blue)
 - d. Fleet Acquisition Program information
 - e. All other necessary programs depending on prospect
- 5. Establish a timeframe that you will follow-up with the prospect to provide "next step" information

Post Meeting:

- 1. Work with Castrol TSM to create product and program quote: Use Castrol Proposal Builder in the CSRC
- 2. Call prospect and setup follow-up meeting to review Castrol offer