

# Training sheet Ready-mix concrete segment

## Delivering value that matters

#### Ready-mix concrete fleets need the Castrol® Proven Advantage

Ready-mix concrete customers are looking for premium, differentiated products, services and support. The Castrol Proven Advantage delivers the following:

- Optimal protection that can extend the life of components and equipment
- Extended-drain capabilities verified by the Labcheck® fluid analysis program
- Reduced costs through operational savings

Our lubrication experts partner with ready-mix concrete fleets to design innovative, money-saving solutions that are aligned with customer performance goals and supported by Castrol's deep analytical insights. Castrol takes pride in being the lubricant supplier of choice among many ready-mix concrete companies in the U.S., especially those that seek to extract maximum operational savings and value proven results.



Castrol is the lubricant supplier of choice among many ready-mix concrete companies in the U.S.

#### Sell with insight

Selling with insight involves crafting a proposal that features a solid understanding of a customer's challenges, as well as Castrol's unique capabilities to provide solutions. This will allow you to be more in control as you guide key decision makers through the sales process.

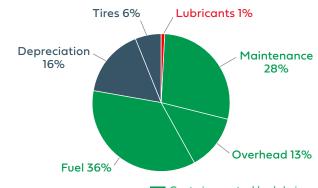
- Much of the heavy lifting is done before getting in front of a customer. Be sure to learn as much as possible about the customer's business and industry, the type of equipment employed, equipment challenges, and current lubricant products used.
- **2.** Share this fact: Castrol is the preferred lubricant supplier to many ready-mix concrete companies in the U.S.
- **3.** Utilize your Castrol HD salesperson to help connect our offer to customer opportunities and to overcome objections.

## Castrol's premium offer should be sold on value, not price.

Focus on customers that:

- measure value beyond the price per gallon of lubricants
- want to optimize equipment life, uptime and production
- want to lower their labor and total maintenance costs
- value proven results

## Help customers to understand costs on a per-hour basis versus a per-gallon basis



78% Opportunity

Costs impacted by lubricantsCosts unrelated to lubricants

Lubricant costs are not a major factor in the overall equipment maintenance budget; yet, they can have a significant effect on reducing overall operating costs. Castrol has proven success with extending drain intervals and improving fuel efficiency with its premium offer. It is important to show savings on a per-hour basis, which is where Castrol excels.

## **Key Castrol programs & links**

Castrol Heavy Commercial Vehicles (HD) Website: castrol.com/hd

Castrol GPS (Guide to Products & Services): castrol.com/gps

Fleet Savings Calculator: castrolfleetsavingscalc.com

HD Partner Program: contact your HD salesperson for details

Labcheck Online Portal: labcheckonline.com

Labcheck Training Resources: labcheckresources.com

## Opportunities, solutions and benefits

Opportunity	Castrol® solution	Game-changing benefits
Engineered to deliver longer oil life, which can enable longer service intervals and reduced costs	Castrol VECTON® Long Drain 10W-30 & 15W-40 CK-4 Diesel Engine Oil  Castrol VECTON 10W-30 & 15W-40 CK-4/NG Multi-Fuel Engine Oil	<ul> <li>Unique System Pro Technology<sup>™</sup> delivers between 42 - 45% extra performance reserve to help control oxidation, reduce deposits, and neutralize harmful acids<sup>2</sup></li> </ul>
		• <b>Reduces operating costs</b> by extending drain intervals; for VECTON Long Drain 10W-30 CK-4, up to 80,000 miles or 1,000 hours <sup>3</sup>
		<ul> <li>VECTON Multi-Fuel CK-4/NG engine oils meet API CK-4 (diesel), Cummins CES 20092 (natural gas), and API SN (gasoline) engine specifications</li> </ul>
		<sup>2</sup> Average of percentages by which VECTON exceeds the industry standard requirement limits in API CK-4 and ACEA E9-16 engine tests for viscosity maintenance, heat protection, deposit control, acid neutralization, and minimum oil limits.
		<sup>3</sup> Extending oil drain intervals should only be done in conjunction with a comprehensive used oil analysis program like Castrol Labcheck <sup>®</sup> .
Reduce maintenance costs on hydraulic systems and pumps and achieve superior	Castrol Dual Range <sup>™</sup> HV Hydraulic Fluid <sup>de</sup>	<ul> <li>Multi-viscosity, high-viscosity-index fluid offers superior wear protection at both high and low temperatures<sup>1</sup></li> <li>Can eliminate seasonal change-outs</li> </ul>
wear protection <sup>1</sup> <sup>1</sup> Versus a typical mono-grade hydraulic fluid		<ul> <li>Documented two-times hydraulic pump life and extended drain intervals</li> </ul>
Extend transmission life and reduce costs by extending drain intervals	Castrol TranSynd® 668 Automatic Transmission Fluid	TranSynd 668 enhancements include improved wear protection, extended anti-shudder durability, and extended clutch-friction durability
		• The Allison Transmission® TES 668™ spec is fully backwards compatible for both TES 295® and TES 468™ applications (TES 668 is not approved for TC10)
	Transmax® Manual E Long Life 40 Manual Transmission Fluid	<ul> <li>A synthetic lubricant designed for fuel-efficiency, extended drain intervals, and severe service in transmissions requiring an Eaton PS-386 or Mack TO-A Plus spec fluid</li> </ul>
		<ul> <li>Formulated to protect higher-torque transmissions coupled with increased-horsepower engines</li> </ul>
Protect equipment and extend grease service intervals and equipment life	Castrol Pyroplex® Protection ES Grease	Pyroplex Protection ES is a synthetic lithium-complex grease specially formulated to provide extended service life
		• Resists breakdown due to its excellent thermal stability
	Castrol Pyroplex Blue Grease	• Proprietary Hydro-Activated Technology™ keeps Pyroplex Blue from softening and washing out, which provides maximum extreme pressure wear and equipment protection
		• <b>Reduces</b> grease consumption and can extend lubrication service intervals and equipment life
Enhance the performance and extend the lifespan of critical equipment	Castrol Labcheck® Used Oil Condition Monitoring Program	• Oil condition monitoring is the single most cost-effective method for extending drain intervals, preventing catastrophic failures and increasing the lifespan of vital equipment



