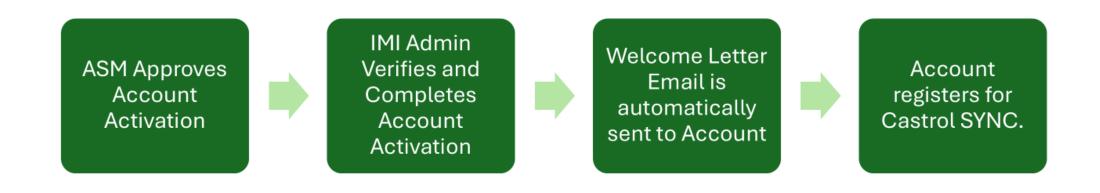
# Castrol Partner Program

Customer Journey in SYNC



# Preliminary Steps for Customer to Enter SYNC





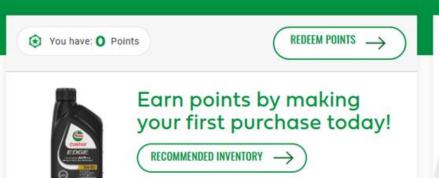


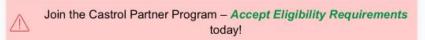




# Nice to have you here, Shop Owner!

Let's Get Started: Take advantage of Castrol SYNC.





### Distributor Sales

John Doe

#### Castrol Sales

David Sales



User is Prompted to Accept Eligibility Requirements to Gain Access to Partner **Program Benefits** 



#### **Bounce Back 2025**

#### **BOOST BUSINESS with BOUNCE BACK**

Find out more about our popular Bounce Back Promotion, available once again in 2025. Use your SYNC points to sign up and reap the many benefits of repeat business to your shop!

**ORDER KIT NOW** 



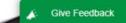
#### **Know Your Market**

Harness the power of Castrol's market expertise with Know Your Market.

Gain free, exclusive insights into local markets and potential new location opportunities, including vehicle estimates, vehicle make/models, and recommended Castrol inventory levels to elevate your business strategy.

TRY THE TOOL TODAY ->

Offers & Promotions







Account to accept Eligibility Requirements Enroll Location

## Steve's Auto Shop

Castrol Partner Program - Gold Eligible

Please read below for the eligibility requirements to participate in the Castrol Partner Program

By meeting these eligibility terms, you are making a good faith commitment to achieve mutual growth over a 12-month period beginning on the date set out below, both for your motor oil business and for Castrol, your preferred motor oil. In return for that commitment, Castrol will provide the benefits listed below once you place your first Castrol order and agree to these eligibility terms.

#### · Performance and Investment:

- o Castrol Partner Program GOLD Tier:
  - Customer Volume Commitment 2,000 gallons or above
  - Castrol Investment Commitment:
    - Gold Member Signage Package
    - \$500 Performance Bonus once the volume minimum is reached
    - Marketing Support:
      - Digital Location Marketing support through our preferred partner
      - 1 Quarterly Choice Promotions
      - Access to National Consumer Promotions
      - 1 Direct Mail Marketing promotion through our preferred partner
  - Additional Castrol Support:
    - Engine & Transmission Oil Warranty Program
    - Access to Castrol SYNC
    - Access to Castrol Trainings
    - · Access to CINTAS supplies discounts

BP Lubricants looks forward to a great relationship aimed at driving business growth for all parties.

Thank you for your business.

Business Name: Steve's Auto Shop Name: Steve Smith

Address: 123 Any Street Anytown, 55041

I accept these terms to participate in the Castrol Partner Program for the specified location.

SUBMIT









# My Account

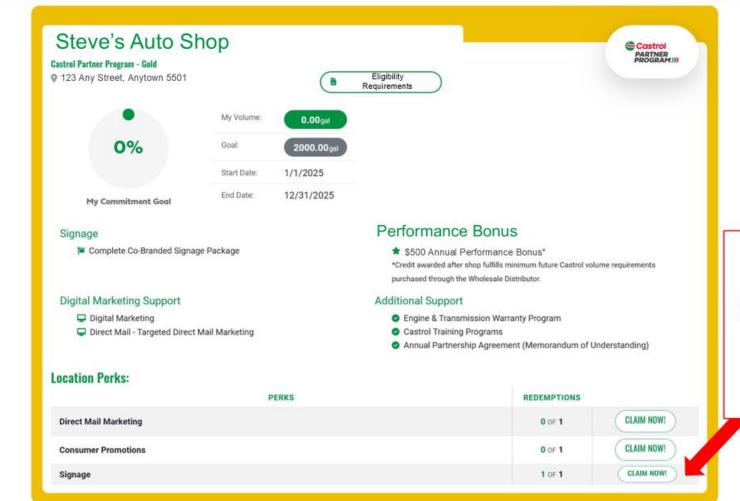












Account can order the **SIGNAGE** associated with their account after accepting eligibility requirements.











## Castrol® Signage

CLAIM NOW!

With Castrol Partner Program, you can choose a signage with branding that suits YOUR needs, to help your business stand out.

You have selected:

#### Masterbrand



Select Your desired package from the options below:

CASTROL MASTERBRAND

CASTROL AUTO SERVICE

CASTROL PREMIUM LUBE EXPRESS

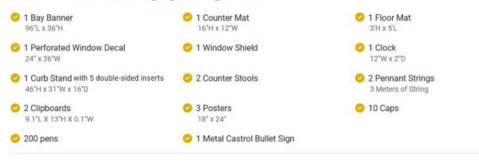
CASTROL AUTO SERVICE ESPAÑOL

CASTROL EDGE EURO CAR



Shops can select their Signage Option

#### Your Gold Castrol Partner Signage Package Includes:



123 Any Street
 Anytown 55051

You have selected: Castrol MasterBrand

CLAIM











## Castrol® Signage

CLAIM NOWI

With Castrol Partner Program, you can choose a signage with branding that suits YOUR needs, to help your business stand out.

You have selected:

#### Masterbrand



Select Your desired package from the options below:

CASTROL MASTERBRAND

CASTROL AUTO SERVICE

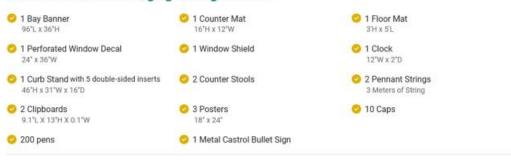
CASTROL PREMIUM LUBE EXPRESS

CASTROL AUTO SERVICE ESPAÑOL

CASTROL EDGE EURO CAR

Click to view branded package

#### Your Gold Castrol Partner Signage Package Includes:



Shop completes the claim of the package.

Upon completion of claim, Signage Vendor is automatically emailed (with ASM on CC) for completion of the order.

123 Any Street
Anytown 55051

You have selected: Castrol MasterBrand

CLAIM





#### **Confirm your Signage Selection**

Confirm your chosen signage package for Steve's Auto Shop

Package: Castrol MasterBrand





# CASTROL PARTNER PROGRAM SIGNAGE ORDER

The following order for signage has been submitted through Castrol SYNC:

Castrol Rewards Number	CR704191
Account Name	STEVE'S AUTO SHOP
Account Segment	Silver
Account Contact Name	STEVE SMITH
Account Email	Steve.smith@example.com
Account Phone Number	555-555-5555
Address	123 Any Street, Anytown 55401
Chosen Package	Silver Castrol Master Brand

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Please reach out to us via phone at 1-888-CASTROL or by email to <u>Contactus@bp.com</u>.

Castrol Privacy Policy

Thank you for submitting your claim for - Castrol Partner Program Signage - Castrol MasterBrand

#### Package Includes:

- 1 bay banner
- 1 counter mat
- 1 floor mat
- 1 perforated window decal
- 1 window shield
- 1 clock
- 1 curb stand with 5 double-sided inserts
- 2 counter stools
- 2 pennant strings
- 3 posters
- 100 pens

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<u>Castrol Privacy Policy</u>





#### **Confirm your Signage Selection**

Confirm your chosen signage package for Steve's Auto Shop

Package: Castrol MasterBrand





# CASTROL PARTNER PROGRAM SIGNAGE ORDER

The following order for signage has been submitted through Castrol SYNC:

Castrol Rewards Number	CR704191
Account Name	STEVE'S AUTO SHOP
Account Segment	Silver
Account Contact Name	STEVE SMITH
Account Email	Steve.smith@example.com
Account Phone Number	555-555-5555
Address	123 Any Street, Anytown 55401
Chosen Package	Silver Castrol Master Brand

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